

Terms and Conditions

The following terms and conditions apply to participation in REHAU Lead Pro B2C

I. Purpose and Function of REHAU Lead Pro B2C

(1) REHAU has developed REHAU Lead Pro B2C to enable fast and direct communication between end customers (**consumers**) and window installers/manufacturers (**suppliers**) with a view to professionalising and optimising processes. The consumer gains the opportunity to receive a quote.

(2) REHAU Lead Pro B2C is developed, maintained and operated by REHAU Limited, Ross-on-Wye, Herefordshire, HR9 5QN ("REHAU").

(3) REHAU Lead Pro B2C offers consumers and other interested parties the opportunity to select products for construction projects (each a "project") using REHAU components and to request quotations for such projects from window installers/manufacturers (suppliers) for these requirements (a "request").

REHAU will, at its own discretion, forward the requirements specified during the selection process, as well as the additional personal data required for establishing contact, such as name, address, telephone number and email address, to potential suppliers of the selected service. When passing on the data to specific suppliers, REHAU may, amongst other things, introduce an internal ranking system and use selection criteria based on parameters determined at REHAU's discretion.

(4) Upon receipt of a request for quotation, the supplier designated by REHAU for this project may submit a quotation (the "Quotation").

(5) Upon acceptance of a quotation, a contract is formed between the respective consumer and the supplier. The supplier alone is responsible for the suitability of the quotation to meet the customer's requirements. REHAU shall not be liable for any errors on the part of the supplier.

(6) REHAU reserves the right to further develop REHAU Lead Pro B2C and to implement additional functionalities and/or discontinue existing functions in the future. There is no entitlement to the use of REHAU Lead Pro B2C.

II. Participation in REHAU Lead Pro B2C

(1) Consumers' participation in REHAU Lead Pro B2C is established by the provision of contact and personal details for further communication and processing. By doing so, the respective consumer fully accepts these terms and conditions as well as the privacy policy.

(2) All registrations require the consent of REHAU.

(3) REHAU may exclude a user from using REHAU Lead Pro B2C at any time if it has a legitimate interest in doing so, in particular in the event of misuse of REHAU Lead Pro B2C.

III. Fees

(1) Participation in REHAU Lead Pro B2C is free of charge.

(2) In return, and as a necessary prerequisite for participation, the consumer expressly consents to the transfer of their complete enquiry data to a supplier designated by REHAU (see Privacy Policy).

IV. Data Protection

(1) In order to use the services of REHAU Lead Pro B2C, personal data must be processed. This includes, in particular, surname, first name, address and contact details such as email address and telephone number. This is done in strict compliance with applicable data protection laws. Until the data is passed on to the supplier, REHAU Limited, Ross-on-Wye, Herefordshire, HR95QN is the data controller. Once the data has been transferred, the supplier becomes the controller responsible for the data and is responsible for compliance with data protection regulations. The responsible parties will not use this data for any purpose other than that specified in this agreement. The purpose includes REHAU and the supplier contacting you (in particular by email or telephone) to clarify the details of your enquiry. The data will be deleted after 2 years at the latest if a quotation is not provided. If a quotation is provided or an order is placed, the data will be deleted once it is no longer required for these new purposes.

(2) The consumer may withdraw their consent to the use of their data at any time by terminating the enquiry process. This withdrawal must be addressed to REHAU prior to receipt of the quotation, and to the supplier upon receipt of a quotation. Further detailed information on data protection, in particular regarding your rights, can be found in our general data protection notice, which forms an integral part of these Terms of Use.

V. Miscellaneous

- The service is free of charge; therefore, there is no entitlement to use REHAU Lead Pro B2C.
- Use of REHAU Lead Pro B2C does not entitle you to receive a quote.
- REHAU may discontinue REHAU Lead Pro B2C at any time.
- Contractual relationships regarding the construction work can only be established between the user of REHAU Lead Pro B2C and the supplier of the construction work.
- The law of England and Wales applies; amendments to these terms and conditions shall only be effective if agreed in writing.